

# IBM FileNet & IBM WebSphere Applications Monitoring

VitalSigns Monitoring Portfolio for the Complete IBM Collaboration Stack

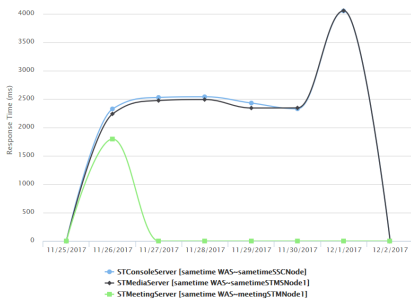
<b>IBM WebSphere</b> FileNet   Applications	<b>IBM Sametime</b>
<b>IBM Connections</b> User Adoption   WebSphere	<b>IBM Notes</b>
<b>IBM Verse</b>	<b>IBM Traveler</b> iPhone   Android   Key Users

## Maximizing IBM WebSphere Performance With VitalSigns

As one of the leading JavaEE application servers, IBM WebSphere maintains a strong presence in many organizations. With so many applications relying on WebSphere services it makes it vital to monitor the availability and performance those servers. VitalSigns not only takes a deep dive into WebSphere monitoring, but also creates reports to discover trends that can help improve IT decision making and capacity planning.

### IBM WebSphere Key Performance Metrics

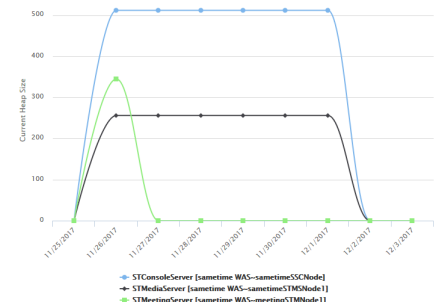
WebSphere Response Times



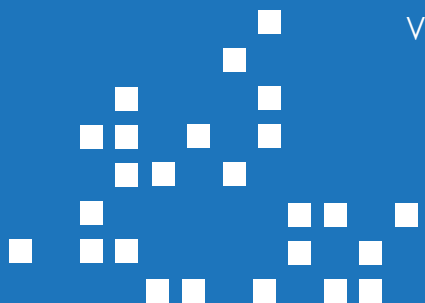
*Avoid unexpected application failures by monitoring server response times.*

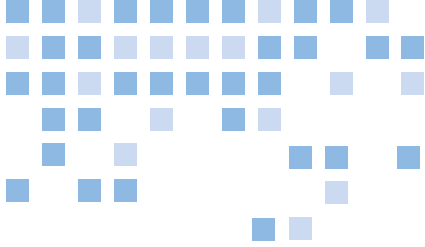
- Active & Hung Thread Count
- Server Status
- Server Up Time
- Average Thread Pool
- CPU Utilization
- Current Heap Size
- Memory Available
- Response Times
- Cells, Nodes & JVMs

WebSphere Current Heap Size



*Failure to monitor memory heap usage can result in memory leaks and declining server performance.*





## Monitoring IBM FileNet with VitalSigns

FileNet is a robust content and process management tool that is leveraged in thousands of organizations. FileNet's multiple capabilities necessitates numerous complex components to run effectively. The vast number of FileNet components presents a challenge to operate a smooth and incident-free environment.

VitalSigns addresses this challenge by assessing all of the incoming data impacting FileNet issues, behavioral baselines and deviations. Login attempts, document access patterns, behavioral anomalies and other end user transactional data is analyzed to ensure a positive end user experience. VitalSigns provides real-time alerts as well as a unified FileNet dashboard to enable administrators to resolve issues before they grow into failures.

### Monitor, Analyze, Alert & Act

- Root Cause Analysis
- Unified Dashboard
- FileNet KPIs
- Real-time Alerts
- Activity Reports
- Pass/Fail Tests
- Transaction Monitoring
- Disk Space
- CPU/Memory Usage

Category	Test Name	Result	Details	Last Update
IBM FileNet	Not Responding	Fail	The server is not responding	12/1/2017 3:32 PM
Process Engine	Workflow	Pass	Successfully launched a test workflow.	12/1/2017 3:32 PM
Process Engine	Roster Query	Pass	Successfully queried a roster.	12/1/2017 3:32 PM
Process Engine	Workflow Queue	Pass	Successfully accessed workflow queue.	12/1/2017 3:32 PM
Process Engine	Process	Pass	Successfully queried process history.	12/1/2017 3:32 PM
Process Engine	Space	Pass	Successfully launched a test workflow.	12/1/2017 3:32 PM
Process Engine	Roles	Pass	Successfully tested workflow roles.	12/1/2017 3:32 PM
Content Engine	File Object	Pass	Successfully filed a test object.	12/1/2017 3:32 PM
Content Engine	Publish Object	Pass	Successfully published a test object.	12/1/2017 3:32 PM
Content Engine	Delete Object	Pass	Successfully deleted a test object.	12/1/2017 3:32 PM

*VitalSigns runs pass/fail tests to verify that the Active Directory is available to the Content Engine.*

### About Us

VitalSigns is the premier monitoring solution from RPR Wyatt, a USA based IT organization. For over eighteen years RPR Wyatt has created administration tools designed to enhance organizational collaboration, improve user experience, empower administrators, and lower operational IT costs. RPR Wyatt is a Microsoft and IBM Advanced Business Partner.



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