

IBM Sametime Monitoring & Reporting

VitalSigns Monitoring Portfolio for the Complete IBM Collaboration Stack

IBM Sametime Domino WebSphere	IBM WebSphere FileNet Applications
IBM Connections Adoption WebSphere	IBM Domino Notes iNotes
IBM Verse On-Premises Cloud	IBM Traveler iPhone Android Users

Proactively Manage IBM Sametime with VitalSigns

Monitor



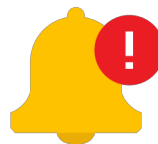
Gather real-time statistics on chat, meeting and other key components within IBM Sametime environments.

Analyze



Consolidate data from all servers in a unified dashboard for easy problem identification and resolution.

Alert



Mitigate issues before service is impacted with alerts by configuring performance AND availability thresholds.

Report



Automatic or manual creation of trend reports to compare current performance and predict future performance

VitalSigns IBM Sametime Monitoring Focus

- End-user Simulation
- Availability Status
- Server Access Time
- Peak Login Times
- Meeting Statistics
- Chat Statistics
- Automatic Alerts
- Activity Reports
- End-user Adoption
- WebSphere Availability
- Outage Prevention
- Trend Analysis

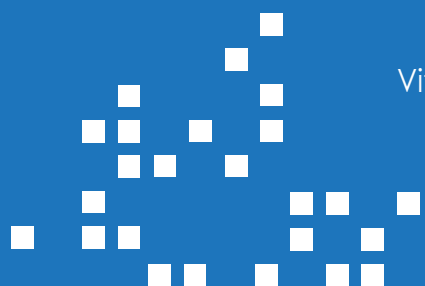


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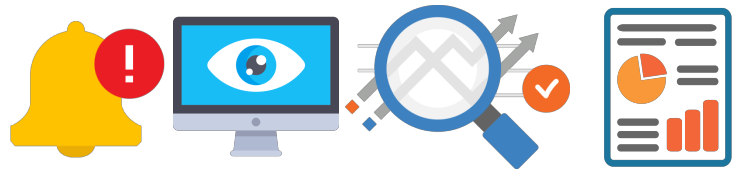
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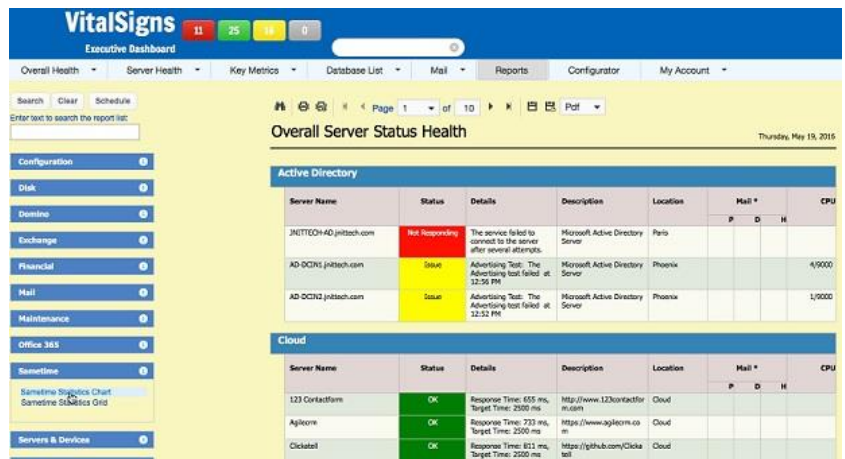
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VitalSigns for IBM Sametime Monitoring Advantages



VitalSigns leverages dedicated Sametime user accounts to monitor Sametime services. VitalSigns acts as an end user to determine failure points and sends immediate alerts to designated administrators. VitalSigns can pull adoption reports for maximization of utilization.



IBM Sametime Alerts

- Chat
- IM
- Login
- MUX login
- Not responding
- Resolve
- Service not running
- Status change



About Us

VitalSigns is the premier monitoring solution from RPR Wyatt, a USA based high-tech IT organization. For over fifteen years RPR Wyatt has created administration tools designed to enhance organizational collaboration, improve user experience, empower administrators, and lower operational IT costs. RPR Wyatt is a Microsoft and IBM Advanced Business Partner.

